

PLAN AUSTRALIA PRIVACY STATEMENT

From 21 December 2001, PLAN Australia came within the private sector provisions of the Privacy Act 1988. In accordance with the Principal 5 of the Privacy Act, this statement sets out in general terms how PLAN Australia handles personal information.

PLAN Australia respects the privacy of your personal information

PLAN Australia is bound by the 10 National Privacy Principles in the Privacy Act and has issued a policy to its members on member's privacy obligations.

Use and disclosure of personal information

PLAN Australia maintains a database of its members, for the purpose of tracking and making payments of members' commissions. Details from this database may be released to relevant banks, and to the PLAN Australia trustees in order to administer the commission system.

PLAN Australia collects limited personal information about its member's clients, in order to track and make payment of members' commissions relating to those clients. Clients' details are not generally disclosed outside PLAN Australia.

Rights of Access

Any personal information held by PLAN Australia can be accessed in accordance with Principal 6 of the Privacy Act.

Because our members may hold more client personal information than is supplied to us, clients may be referred to the PLAN Australia member who dealt with the application, in some cases.

To exercise your rights of access, for more information on how we handle personal information, or to make a complaint about a breach of privacy by PLAN Australia, please contact Kelly van Til on 1300 78 78 14